

PRIVACY POLICY

Extreme Bright Services Pty Ltd (**EBS**) privacy policy explains how we treat your personal data and protect your privacy when accessing and using our service in accordance with all applicable privacy legislation in Australia.

1. COLLECTION OF PERSONAL INFORMATION

- 1.1 Personal identifiable information may include, but is not limited to your name, address, phone number, contact details, birth date, gender, credit card and account details, occupation, interests, business documents and application details for verification purposes. By other means, we may also collect information via a telephone call, by email, from social media (Facebook, Instagram and other media sites) and publication and from other publicly available sources.
- 1.2 Where reasonable and practicable to do so, we will collect your Personal Information only from you. However, in some circumstances we may be provided with information by third parties. In such a case we will take reasonable steps to ensure that you are made aware of the information provided to us by the third party.
- 1.3 In addition to data collected, we may also collect information which may include information about the way you use our services, including (but not limited to) the transactions you enter on the Site, your feedback and rating.

2. USE OF PERSONAL INFORMATION

- 2.1 We collect your Personal Information for the primary purpose of providing our services to you, which may include but not limited to the following:
 - verification and authentication purposes;
 - to provide, maintain quality, protect and improve our services;
 - to safeguard EBS and the users of the Site;
 - provide information to our cleaners or users to whom you have or had transaction with;
 - use for the enforcement of related activities;
 - to develop new service features and marketing strategies;
 - to ensure that EBS are dealing with the legitimate entities or individuals;
 - to conduct research and surveys;
 - to reach out to you via a phone call or thru email (on promotions, deals and updates);
 - to develop trust and confidence with our affiliates Service Providers and users;
 - to generate reports for both internal and external use which may include but not limited to affiliates Service Providers and third-party use, but subject to any applicable laws.
- 2.2 We may also use your Personal Information for secondary purposes closely related to the primary purpose, in circumstances where you would reasonably expect such use or disclosure. When we collect Personal Information, we will, where appropriate and where possible, explain to you why we are collecting the information and how we plan to use it.
- 2.3 EBS may contact you as the result of a referral by another user of the Site who has provided us with contact information, such as your name and email address. The use of contact information received in connection with a referral will be governed by this Privacy Policy.

3. SECURITY OF PERSONAL INFORMATION

- 3.1 We will take all reasonable steps to keep the information we hold about you and stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification or disclosure. However, please do remember that no method of transmission over the Internet, or method of

electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

- 3.2 When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information.

4. LOG DATA

- 4.1 Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data").

This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages and other statistics.

5. COMMUNICATIONS

- 5.1 EBS reserves the right to use your personal information to contact you and send you with notifications, confirmations, newsletters, marketing or promotional materials and other information that are account-related messages via your email addresses.

6. COOKIES

- 6.1 Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive. Like many sites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

7. CHANGES TO THIS PRIVACY POLICY

- 7.1 This Privacy Policy is effective as of (add date) and will remain in effect except with respect to any changes in its provisions in the future, which will be in effect immediately after being posted on. We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy. If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a prominent notice on our website.